

Florence Energy News

WHEN THE LIGHTS

GO OUT



The object of the electrical distribution system is to bring safe reliable electricity to you at a reasonable price. Like your home's electrical system, fuses and breakers protect the electrical distribution system. When your home's breaker goes out, it stays out, and you have to go to the switch box and turn the breaker back on. Our customers cannot live with one-shot breakers protecting the distribution system.

Our breakers will trip and then try to come back on. They will try to come back on a certain number of times, and then shut off until utility workers clear the circuit and turn them back on. This helps keep your power on when a tree limb or other object brushes the power line.

Like in your home, the breaker protects a circuit or feeder so when there is a problem, the whole system does not fail. A fuse may protect sections of the feeder so if there is a problem on the end of the line, the whole line will not be affected, only the section down stream from the fuse.

Much planning goes into our electrical system to keep power outages to a minimum while holding down cost. The system in Lauderdale County has 47 electrical substations and 2,500 miles of power lines, enough power lines to go from Atlanta to San Francisco! A well maintained right-of-way is essential for service reliability. We use environmentally friendly scientific methods of line clearance and tree trimming to minimize outages caused by trees brought down by wind or ice.

With 2,500 miles of power lines in Lauderdale County, the power is occasionally going to go off. Our most valuable tool is our utility workers and tree trimmers who get the power back on. We have workers on call 24 hours a day, seven days a week. You may see our trucks in the middle of the night in the wind and rain even before the storm has passed.

You may see our workers on ice covered poles trying to get one more home or business back on line. Once your power is back on, our workers volunteer to go to other utilities to help them recover from storm damage.

We and our families live and work in Lauderdale County. We take pride in keeping the power on and getting it back on when the lights go out.

Your address and phone number at the location where the power is off is the key to getting the power back on. If your power goes off, call our 24-hour dispatch office at **764-4456**. We use your address and phone number at the outage location to determine if you are located in a planned outage area or if the outage is caused by accident or weather. Your address and phone number allows us to locate you in our service area. With your service located, we can keep you better informed and get your power back on as quickly and safely as possible.

To ensure we provide you with the most efficient service, call **760-6512** to update your phone number.

ATTENTION
FLORENCE UTILITIES
WILL BE CLOSED
NOVEMBER 10 — VETERANS DAY
NOVEMBER 23-24 — THANKSGIVING

October - November Calendar of Events

October 12 & 14

African Rhythm...RAIN

Location: Florence High School Auditorium

Hours: 7 pm

Contact: 760-8693, Lisa Morris

October 19

State of the City 2006

Location: Florence-Lauderdale Coliseum

Hours: 5:30 pm Exhibits

6:30 pm Program

Admission: Free

Contact: 760-6400

October 28

Annual Arthritis Walk & Fish Fry Festival

Location: McFarland Park

Admission: Free

Contact: 765-0067, Connie Olive

October 28 - 29

Alabama Renaissance Faire

Location: Wilson Park

Hours: 10 am - 6 pm Sat.

Noon - 6 pm Sun.

Admission: Free

Contact: 768-3031

November 16

W. C. Handy Birthday Celebration

Location: W. C. Handy Home, Museum
& Library

Hours: 11:30 am - 1 pm

Admission: Free

Contact: 760-6434

November 16 - 20

Shakespeare's Romeo & Juliet

Location: Florence High School Auditorium

Hours: 7 pm

Contact: 760-8693, Lisa Morris



ARE YOU READY

FOR WINTER?



The leaves are just about ready to fall; the evenings are getting cooler; the days are shorter, and pretty soon winter will be upon us.

Many people turn off their pilot lights during the warmer months, and the first step in getting ready for winter is to re-light the pilot. The Florence Utilities Gas Department will perform this service for you during regular business hours (8:00 am — 4:00 pm), for a \$12 fee. Please call us at **767-3430** for an appointment. Please understand that our crews get busy this time of year. It is best to call ahead before the first freeze!

The next step in getting ready for winter is to have your furnace or central heating unit checked by a qualified gas technician. This should be done once a year, and now is a great time. You should also vacuum around the vents to get rid of any dust or dirt particles that might have accumulated during the warmer months.

If you prepare now, you will be warm and cozy on those cold winter days to come.

Florence Utilities Gas Department

Pilot Re-Light Appointment: 767-3430

The public is invited to attend the

**FLORENCE
STATE OF THE CITY
OCTOBER 19**

Florence-Lauderdale Coliseum

Exhibits 5:30 pm — Program 6:30 pm

Call 760-6400, for more details

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Florence ENERGY

NEWS YOU CAN USE FROM FLORENCE UTILITIES

You are invited to attend the City of Florence State of the City address held on Thursday, October 19, at the Florence-Lauderdale Coliseum. Mayor Irons, along with select department heads, will give an update on the status and future of the City. Doors will open and exhibits will be displayed at 5:30 p.m. The presentation will be at 6:30 p.m. For questions, call the Mayor's Office at **760-6400**.

The leaves are just about ready to fall; the evenings are getting cooler; the days are shorter, and pretty soon winter will be upon us. Many people turn off their pilot lights during the warmer months, and the first step in getting ready for winter is to re-light the pilot. The Gas Department will perform this service for you. For more details about this service, please read the article on the back.

Florence Utilities' goal is to supply electrical service with few interruptions. Much planning goes into our electrical system to keep power outages to a minimum while holding down cost. If you do happen to lose power, make sure you provide us with your complete address and phone number. This information allows us to locate you in our system and enables us to restore your power quickly. To read more about electrical service, look inside.

www.florenceutilities.com