

# Florence Energy News

## TVA energy right Home e-Valuation

You're probably concerned with your total household expenses whether you live in a house or an apartment. You may also be aware that your energy bills are one of the major expenses of your home. The *energy right* Home e-Valuation is possibly the easiest way to find out how you're using energy around your home and get expert suggestions on how you could be using energy more efficiently.

The analysis you receive will provide helpful hints to improve the efficiency of your home, addressing issues such as heating and cooling, lighting, water heating, use of electrical appliances and more. The tips are personalized based on your answers about your home and energy use.

Step 1: Complete the form found at [www.energyright.com/savingenergy/evaluation.htm](http://www.energyright.com/savingenergy/evaluation.htm)

Step 2: Click Submit. An *energy right* Home e-Valuation survey will be sent directly to you in the mail.

Step 3: Complete the survey.

In a couple of weeks you'll receive a detailed, customized report of your energy use and suggestions for potential savings. It's that easy and absolutely free!

## PROJECT HELP

By participating in Project Help, you can help provide warmth and light for the elderly, disabled, or those on low fixed incomes.

Here's how it works:

If you would like to contribute to Project Help, simply **sign** the authorization form, indicate the **amount** you would like to have added to your monthly utility bill, and **return** your completed form with your utility payment to the City of Florence Utilities.

This amount for Project Help will be included on your monthly utility bill until you ask that it be removed.

In 2010, the City of Florence Utilities collected a total of **\$42,579.00** from customers who wanted to help. Your 2010 contributions helped **1490** customers!

*(If you feel you could benefit from this program, visit the Help Center at 621 S. Court Street, Florence, AL.)*

## Project Help

P.O. Box 877 · Florence, AL 35631

Yes, I wish to contribute to Project Help.

You are authorized to add

\$\_\_\_\_\_ (amount must be at least \$1.00) to my Florence Utilities bill each month until I notify you to discontinue this authorization.

Name\_\_\_\_\_

*(As it appears on the account—Please Print)*

Address\_\_\_\_\_

Account #\_\_\_\_\_

Telephone #\_\_\_\_\_

Signature\_\_\_\_\_

- Your gift of warmth and light is tax deductible.
- The City of Florence Utilities serves only as the collection service for this fund.
- Every dollar given to Project Help will go through the Help Center.
- Project Help contributions are not used to pay Help Center workers or any other expenses.

## Be aware of hazards presented by downed power lines...

- Consider all wires ENERGIZED and dangerous. Even lines that are de-energized may become energized at any time.
- Stay at least 25 feet away from the wire.
- Electricity can travel through the ground. Therefore, a live wire touching the ground can harm you even if you don't touch the wire.
- Electricity can also travel through tree limbs. Never remove tree limbs or other items that are touching or near a downed wire. Never use **any** object to move a downed wire.
- If a broken power line should fall on your vehicle:
- Stay inside the vehicle until help arrives, as your car may be energized.
- Warn others not to touch the vehicle and have them call for help.
- If you must leave the vehicle, jump as far away as possible with both feet landing on the ground at the same time. DO NOT touch the vehicle and the ground at the same time.
- If someone makes contact with a downed power line, don't try to rescue them because you risk becoming a victim yourself. Call 911.



# Florence ENERGY

NEWS YOU CAN USE FROM FLORENCE UTILITIES

## Residential Leaf Collection Tips:

- Please rake leaves to the edge of your yard near the curb, but away from any obstacles such as trees, fences, or mailboxes.
- Keep these piles free of limbs and other trash. These can clog the vacuum truck and slow progress.
- Please avoid piling raked leaves on top of your water meter. This can cause our meter readers to be unable to get an accurate reading. Therefore we must estimate your water usage for the month. This can often lead to a high bill or create the necessity for extra readings to be conducted.
- Please avoid placing raked leaves in the road gutters. This can cause flooding.

You're probably concerned with your total household expenses, and you may be aware that your energy bills are one of the major expenses of your home. The *energy right* Home e-Valuation is possibly the easiest way to get expert suggestions on how you could be using energy more efficiently.

By participating in Project Help, you can help provide warmth and light for the elderly, disabled, or those on low fixed incomes. See inside to find out how you can help.

Also see inside for tips on how to deal with downed power lines and what to do with your raked leaves this fall.

HOLIDAY CLOSINGS	
NOVEMBER 11	VETERAN'S DAY
NOVEMBER 24 & 25	THANKSGIVING
DECEMBER 23 & 26	CHRISTMAS
JANUARY 2	NEW YEAR'S DAY