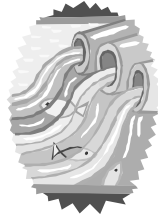


Florence Energy News

STORMWATER POLLUTION

Stormwater pollution is caused by the daily activities of people everywhere. It is a myth that pollution of our rivers and bays is caused mainly by industry or sewage. Most is caused by the every day activities of people in our city and suburbs. Individuals, businesses, local governments, and other community organizations all have a role in preventing pollution before it gets into our storm drainage system.

Storm drains flow directly to nearby rivers and streams, not to wastewater treatment plants. Your city street is really like waterfront property and everything rinsing off your roof, yard, and driveway goes to the river. Each year, people dump thousands of gallons of used oil, antifreeze, and other wastes into storm drains. Rainwater runs off streets, lawns, farms, construction, and industrial sites, and picks up fertilizers, dirt, pesticides, oil and grease, and many other pollutants on the way to our rivers, lakes, and coastal waters.



Reducing the discharge of pollutants will protect our rivers and lakes from pollution that may kill fish, close beaches, and increase weed and algae growth.

WHAT CAN I DO TO HELP?

It is simple! Dump nothing down the storm drain that you would not swim in or drink!

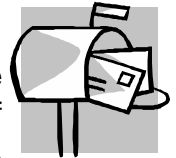
- Use less fertilizer on lawns
- Avoid pesticides
- Compost garden trimmings
- Recycle used oil
- Wash your car on the lawn, not on the driveway or street
- Pick up pet wastes
- Do not litter

**FOR MORE INFORMATION:
CITY OF FLORENCE
ENGINEERING DEPARTMENT
256-760-6350**

UTILITY BILL PAYING

Mail and After-Hours Depository

Your utility bill is due and payable upon receipt. The last day which the bill may be paid without a penalty is shown as the **DUE DATE**.



If paying by mail, it will be accepted without penalty if the envelope bears a U.S. Postal Service postmark which has been stamped before or on the **DUE DATE**. It is cheaper to mail the payment than to use the gas in your car!

An after-hours depository is available at the side entrance to City Hall on Short Court Street. When using the depository, please pay only by check or money order and always include your bill stub. Any payment received **before 8:00 a.m.** will be counted for the **previous business day**. All payments received after 8:00 a.m. will be counted for the day it is received.

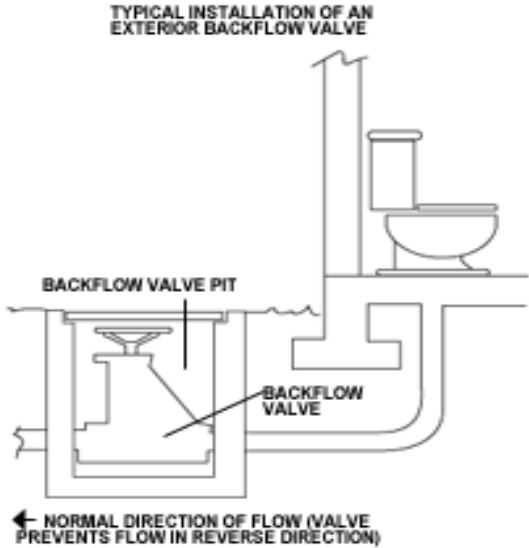
For additional information, contact
Customer Service Department
256-760-6512.

SEWER BACKFLOW VALVE

What is it?

Have you occasionally experienced a sewer backup during or following a heavy rain? Is your home or business located in a low area subject to occasional flooding? If the answer is yes to either of these questions, you may need to install a sewer backflow valve on your sewer line.

A sewer backflow valve is a device that can be installed by a plumber on the customer's private sewer service line at some point between the building and the City's main line. The purpose of the device is to allow sewage to pass through during normal operation, but if the City's main sewer service line backs up during a heavy rain, the device will close, preventing costly damage to your home or business. Here is how it works:



If you have ever experienced a backup or may be concerned that it could happen to you in the future, please contact the Gas & Water/Wastewater Department for a no-charge evaluation.

NOTICE

FLORENCE UTILITIES WILL BE CLOSED

ON

MON., MAY 31	MEMORIAL DAY
MON., JULY 4	INDEPENDENCE DAY

Florence ENERGY

NEWS YOU CAN USE FROM FLORENCE UTILITIES

Stormwater pollution is caused by the daily activities of people everywhere. Each of us has a role in preventing pollution before it gets into our storm drainage system. Read inside to see what you can do to help.

How can you pay your bill after business hours or when the City is closed for a holiday? An after-hours depository is open 24-hours a day at the side entrance to City Hall on Short Court Street. When using this depository, please only pay by check or money order and always include your bill stub.

Does your sewer back-up occasionally during or after a heavy rain? What causes this and what can be done to stop it? See the back of this insert to learn more about this problem and its remedy.

www.florenceutilities.com